**Our Humble Request to Our Guests**

* Please kindly allow us to take your temperature and assess your health condition when you come into the hotel.

(Guests whose body temperature is 37.5 degrees Celsius or higher at check-in will be asked to isolate in their rooms and seek medical attention).

* When prompted, please fill out our checklist regarding your health condition and travel history.
* We kindly ask for your cooperation in maintaining social distancing.

Wherever possible, please select only one representative of your group to line up at the front desk and cashier, and keep space between yourself and other guests.

Please keep your distance from others when using couches and elevators.

* In order to reduce anxiety among other guests, please wear a mask.

Please also refrain from talking in a loud voice.

* Alcohol disinfectant has been placed at various points in the hotel, and we appreciate your cooperation in disinfecting your hands.
* Please avoid using the public baths when they are crowded as much as possible, and spread out the timing of your family members’ or groups’ use of baths.
* Please let us know if you are feeling unwell.